



# SUPERIOR HOUSING AUTHORITY

April 2020



Greetings,

We hope that everyone is staying healthy and following the guidance from the Centers for Disease Control and Prevention (CDC.gov) and the Wisconsin Department of Health Services (dhs.wisconsin.gov). The SHA office continues to be closed to the public, but we are still working and conducting business by phone, mail, email and fax. Paperwork and documents can be submitted to the office by mail, email, fax and via the drop box located outside of the administration office building. At this time, work orders still need to be reported by phone and please be aware that maintenance will only be completing emergency health and safety work orders at this time. Continue to report non-emergency work orders also so you can reserve a place in the queue for these work orders to be completed after restrictions are lifted. Due to Governor Evers Safer at Home Order, the playgrounds within our properties remain closed for everyone's safety.

Please stay safe and we hope that life will get back to normal as soon as possible.



## New Website!!

[www.superiorhousing.org](http://www.superiorhousing.org)

The Superior Housing Authority has a new website! There is a lot of great information regarding Public Housing (PH), the Housing Choice Voucher (HCV) Section 8 Program and our Managed Properties.

The Frequently Asked Questions (FAQ) Section has the answer to most questions in relation to these programs and how to apply.

Applications are located by clicking the How Do I Apply links found on the bottom of most pages. Applications can be printed and then filled out and returned to our office via the drop box, mail, fax or email.

Staff member contact information can easily be found under Contact – Staff Directory. You can call or email that staff member directly by clicking on their phone number or email address under their name and title.

The Document Library has reference documents including: PH Lease, HCV Utility Allowance, Income Limits, HCV Admin Plan, PH Admissions Policy, Etc.

Work Orders – **Coming Soon!** In the near future you will be able to create a work order and submit it online. In the meantime, please continue to call the office to request work orders.

**EMERGENCY MAINTENANCE AFTER HOURS CALL 715-395-2408**

**1219 N 8th St. Superior, WI 54880 715-394-6601 Fax 715-394-3512 Office hours Mon - Fri 8:00 am to 4:30 pm**



EQUAL HOUSING OPPORTUNITY

## REMINDER TO PET OWNERS - Pet Policy



The purpose of the SHA Pet Policy is both to provide procedures for ownership of pets and to establish reasonable rules governing the keeping of pets. The rules adopted are related to the legitimate interest of the SHA to provide a decent, safe, and sanitary living environment for all tenants, and to protect and preserve the physical condition of the property.

### For all residents owning pets, please remember your responsibilities for cleaning up after them.

The following excerpts were taken out of the SHA Pet Policy:

- *The Resident/Pet Owner shall be responsible for the removal of waste by placing it in a sealed plastic bag and disposing of it.*
- *The Resident/Pet Owner shall take adequate precautions to eliminate any pet odors within or around the unit and to maintain the unit in a sanitary condition at all times.*

Please take the time to review the policy language set forth in your Pet Policy. We appreciate your understanding and cooperation.



## *Local Resources*

**National Locator Tool for Low-Cost Internet Service Offers:** [www.everyoneon.org/find-offers](http://www.everyoneon.org/find-offers)

You can also contact your current internet provider for any COVID-19 discounts or programs to help your family and students stay connected.

**Coronavirus Tax Relief and Economic Impact Payments:** <https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments>

**Center for Sexual and Domestic Abuse: 24-hour Help Line 800-649-2921** <https://casda.org/>

**Northwest Wisconsin Community Services Agency, Inc.:** - Various Services including a food pantry  
715-392-5127 or <http://www.northwest-csa.org/>

**Faith United Methodist Church Food Shelf:** 715-394-9608 or <https://www.superiorfaithumc.org/projects/faith-church-food-pantry/>

**Second Harvest Northern Lakes Food Bank:** 218-727-5653 or <https://northernlakesfoodbank.org/>

**Salvation Army—Superior:** 715-394-5331 or <https://centralusa.salvationarmy.org/superior/>

**Women, Infants, & Children (WIC):** 715-394-2750 or <https://wicmomstrong.com/>

**Wisconsin Department of Workforce Development— Unemployment:** <https://dwd.wisconsin.gov/ui/>