



SUPERIOR HOUSING AUTHORITY



October 2020

Greetings,

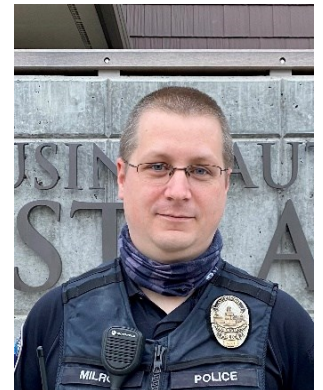
We hope that everyone is staying healthy and continues to follow the guidance from the Centers for Disease Control and Prevention (CDC.gov) and the Wisconsin Department of Health Services (dhs.wisconsin.gov).

The SHA office remains closed to the public, but we are still working and conducting business by phone, mail, email and fax. Paperwork and documents can be submitted to the office by mail, email, fax and via the drop box located outside of the administration office building. Staff member contact information can easily be found on our website at www.superiorhousing.org under Contact - Staff Directory. You can also submit work orders via the website under Housing Programs - Public Housing - Request Maintenance. Please do not hesitate to reach out with questions or concerns.

Hello,

My name is Russ Milroy and I am the new Superior Housing Authority Liaison Officer.

A quick background about me. I am a lifelong resident of Superior where I attended schools all the way up through graduating from UWS. I started work with Douglas County in 2000 as a Jail Officer and was promoted to Jail Sergeant in 2003, where I stayed until I made a change in 2017 and joined the Superior Police Department. I am blessed to be married to my wife for over 21 years. We have 4 children ranging from 12 to 18 years old.



I enjoy helping others. If you have any problems or concerns please do not hesitate to call. I will do what I can to assist you.

Officer Russ Milroy
Superior Police Department
Superior Housing Authority Liaison Officer
milroyr@ci.superior.wi.us



Having a hard time paying your utility bill? Superior Water, Light and Power wants to work with you. Please give our office a call at (800) 227-7957 to speak to a customer service representative. Below is a link to apply for fuel assistance, along with a link to Focus on Energy for a free Energy kit.

Fuel assistance: <https://energybenefit.wi.gov/>

Focus on energy savings kit: <https://focusonenergy.com/residential#program-energy-saving-packs>

SHA EMERGENCY MAINTENANCE AFTER HOURS CALL 715-395-2408

1219 N 8th St. Superior, WI 54880 715-394-6601 Fax 715-394-3512 Office hours Mon - Fri 8:00 am to 4:30 pm





Winter is Coming!



We would like to bring the following items to your attention, so everyone is prepared:

Smoke-Free Policy: As the cold and snowy weather is approaching ... please remember to adhere to this policy. There is no smoking inside any of the apartments and it extends to all outdoor areas up to 25 feet from public housing buildings and Superior Housing Authority's administrative office building. And please dispose of the cigarette's end in the proper manner and do not litter the housings grounds.

Patios: Please remove and store for the winter months any lawn furniture (chairs, tables, umbrellas, toys, etc.). It will make for easier snow removal as well as easy access to the apartment in case of an emergency. Items should be stored in storage building and not outside. Superior Housing Authority will not be responsible for items damaged during snow removal operations.

Snow Removal (Park Place, Catlin Courts and Bayview Complexes): Residents are responsible for snow removal of their patio areas, sidewalks in front and back of their apartments. If maintenance staff is required to clear snow from these areas due to unsafe conditions you may be charged a maintenance fee. It would be very much appreciated if you see maintenance staff plowing your parking lot to please attempt to move your car so they are able to clear the entire lot. Superior Housing Authority will have salt available at the office and can be picked up during normal business hours. You will need to bring your own container, i.e., coffee can, ice cream bucket, etc.

Also furnished at no cost are furnace filters that you can pick up at the Superior Housing Authority office during normal business hours. Replacing the filter during the heating season can help in the efficiency of the furnace.

All the pet owners ... please pick up after your dog daily even in the winter months; failure to do so will result in a charge should maintenance staff have to do it. And remember all pets must be supervised while outside and must be on a leash.

Vehicles: If you have a vehicle that is not operational, please arrange to have it removed from the parking lot so adequate snow removal can take place.

As always, the safety of the residents is of great importance to us and for our properties to be a great place to live!
Thank you for helping us!

Local Resources



National Locator Tool for Low-Cost Internet Service Offers:
www.everyoneon.org/find-offers

You can also contact your current internet provider for any COVID-19 discounts or programs to help your family and students stay connected.

Coronavirus Tax Relief and Economic Impact Payments: <https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments>

Center for Sexual and Domestic Abuse:
24-hour Help Line 800-649-2921 <https://casda.org/>

Northwest Wisconsin Community Services Agency, Inc.: - Various Services including a food pantry
715-392-5127 or <http://www.northwest-csa.org/>

Faith United Methodist Church Food Shelf: 715-394-9608 or <https://www.superiorfaithumc.org/projects/faith-church-food-pantry/>

Second Harvest Northern Lakes Food Bank: 218-727-5653 or <https://northernlakesfoodbank.org/>

Salvation Army—Superior: 715-394-5331 or <https://centralusa.salvationarmy.org/superior/>

Women, Infants, & Children (WIC): 715-394-2750 or <https://wicmomstrong.com/>

Wisconsin Department of Workforce Development— Unemployment: <https://dwd.wisconsin.gov/ui/>