

## SUPERIOR HOUSING AUTHORITY



April 2022

Happy Spring & Welcome Back!!

The SHA administration office is now **OPEN** to the public!! Office hours are Monday-Friday, 8 am - 4:30 pm. If you need to meet with your housing specialist, best practice is to contact them directly to determine if an appointment is necessary. Staff member contact information can easily be found on our website at www.superiorhousing.org under Contact - Staff Directory. Please do not hesitate to reach out with guestions or concerns.

SHA recommends that rent payments be paid at Superior Savings Bank (1130 Tower Ave) by CASH, CHECK or MONEY ORDER. Please remember to bring your blue rent slip when making your payment at the bank.

> Lobby Hours: Monday—Friday, 8:30 am—5 pm Drive Thru: Monday—Friday, 7:30 am—6 pm ~~ Saturday, 9 am—12 pm



Summer School Registration is now open! Sign up by May 13, 2022 Summer School runs Monday—Thursday, June 20—July 21. No school the week of July 4—7. Information can be found online at

https://sites.google.com/superior.k12.wi.us/summer-school/home

**Superior School District Kindergarten Information** 2022-2023

If your child needs to enroll for Kindergarten, please visit the Superior School District Website at superior.k12.wi.us and click on the Enrolling Students button and enroll in the 2022-2023 school year.

If you do not have internet access please visit the district offices at 3025 Tower Avenue

Wisconsin Emergency Rental Assistance (WERA) If you are behind on rent, utilities or maintenance charges WERA can help.

To learn more information and how to apply go to https://www.wiscap.org/wera OR contact Northwest Wisconsin Community Services Agency (NWCSA) at 715-392-5127 Stacey Johnson SJohnson@northwest-csa.org





## Behind on your bill?

Superior Water Light & Power has a new payment program available if you're behind on your bill.

Learn more about AMP (Arrears Management Program) by calling 1-800-227-7957 or online at https://swlp.com/AMP

## **Important Reminders**



**Smoke-Free Policy:** There is no smoking inside any public housing units, public interior areas or any outdoor areas on SHA property. Please dispose of all cigarette ends appropriately.

**Pet Policy:** All pet owners... Pets must be registered with the SHA office, please contact your housing specialist if you have not done so. The Superior Housing Authority wishes to provide a decent, safe and sanitary living environment for all residents. Please pick up after your dog daily, failure to do so is a lease violation. All pets must be supervised while outside and must be on a leash.



**Visitors and Guests:** Any persons not on the lease spending time at your residence more than 2 days per week are considered an illegal live-in and is a violation of your lease. Residents along with visitors, guests and any other persons who are on the premises with consent, shall conduct themselves in a manner that will not disturb other residents' rights or peaceful enjoyment of their accommodations.

**Vehicles/Parking:** Space is provided to park ONE vehicle per unit and there are no assigned parking spaces at any of the SHA complexes. Resident's guests are to park in designated visitor parking spaces or on city streets. Non-operational and unregistered vehicles are not allowed on management property and shall be ticketed and towed at owner's expense.

**Yards:** With warmer weather on the way and the snow melting, please take the time to clean up any debris/litter that is now exposed. Do not alter the grounds outside of your unit, including planting gardens. Potted plants and flowers outside your home is acceptable. Remember that swimming pools, trampolines and fire pits are prohibited on SHA property.

**Weeds:** There is a \$25 weed removal fee charged for removing overgrown weeds per patio/per instance. Please be sure to pull weeds consistently as needed.

**Garbage:** Please make sure all garbage gets into the dumpsters and the lids are shut. If dumpsters are full, please bring bags to another dumpster. If you see non-residents dumping garbage into SHA dumpsters—please take pictures of the vehicle and license plate and contact your housing specialist.

## Thank you for taking the time to review these reminders.

As always, the safety of our residents is of great importance to us and we strive for our properties to be a great place to live!